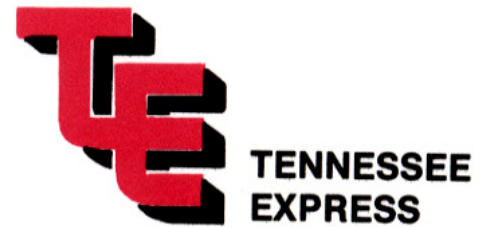




615-255-1122
FAX 615-780-3244 (Operations)
FAX 615-780-3246 (Office)
22 STANLEY ST.
NASHVILLE, TENNESSEE 37210
www.tcwonline.com



OPERATIONS CIRCULAR #1

STATEMENT OF SERVICES PROVIDED

Effective Date: September 15, 2010

1. Tennessee Express, Inc. (TNXP), is a licensed for-hire carrier holding authority pursuant to MC-140539, DOT 036777.
2. Governing Publications
 - (a) TNXP Motor Freight Rate Catalogue
 - (b) TNXP Rules Circular TNXP-100
 - (c) Standard Truckload Bill of Lading. Other shipping documents executed by driver as receipt for goods only.
 - (d) Mileage rates based on ALK Associates Version 24, PC Miler Practical Miles.
 - (e) National Motor Freight Classification 100
3. Insurance Information and Liability Limits
 - (a) PI and PD (personal injury and physical damage)
 - (i) \$1,000,000 per occurrence limit, BMC-91X on file
 - (ii) Insurer, Security Insurance, Inc. Certificate of insurance available upon request.
 - (b) Cargo Liability
 - (i) Carmack, agreed released evaluation
 - (ii) Insurer Security Insurance, Inc. Certificate of insurance available upon request.
 - (iii) Carrier liability for cargo over \$100,000 by special request.
4. Claims Processing and Statute of Limitation - General principles of Federal commerce law apply. See Elmore v. Stahl, 377 U.S. 134; STBOL and 49 C.F.R. §370. Claims must be filed within 9 months.
5. Payment of Freight Charges - Due 30 days from date of invoice without offset; PODs provided upon request; finance charge is 1.5% per month on delinquent accounts; collection charges to include costs and attorney fees.
6. Pallets - Provided by special arrangement.
7. Third Party Billing - Provided for shipper's/beneficial owner's convenience with recourse.
8. Non-Back Solicitation of Intermediaries - As otherwise agreed.
9. Weight Limitations - 45,000 lbs. per truckload, or as otherwise agreed.

OPERATIONS CIRCULAR #1

STATEMENT OF SERVICES PROVIDED (Cont'd)

10. Simplified Pricing - Unless otherwise indicated, all common carrier shipments are rated as Freight All Kinds for named customers and are subject to:
 - (a) Maximum cargo liability of \$2.50 per pound or \$100,000 per truckload shipment, whichever is less.
 - (b) Shipper load and consignee unload of cargo.
11. Alternative Rates Available - Shipper may obtain rates for shipments with higher release values from Carrier's Director of Pricing by calling 615-780-3228. Any such alternative rate shall be reflected by the insertion of the higher release rate value and appropriate tariff item on the bill of lading at time of pick-up.
12. Inadvertence Clause - If a shipper declares a value exceeding \$2.50 per pound or \$100,000 per truckload without insertion of the corresponding tariff item, the shipment will not be accepted, but if the shipment is inadvertently accepted, it will be considered as being released to a value of \$2.50 per pound or \$100,000 per truckload, whichever is less and the shipment will move subject to such limitation of liability.
13. Remedies - Possessory lien rights apply to violation of credit terms.
14. Driver Detention - Free Time: Local to 25 miles - 1 hour; 26 miles and up - 2 hours. After free time expires, \$22.50 per quarter hour.
15. Driver Count, Load/Unload - \$22.50 per quarter hour. Time begins when the driver is available for loading or unloading, or at the appointment time.
16. Drop and Bobtail Charge - \$100 for local. All other drop and bobtail will be charged at normal rate.
17. Per Diem -

CARRIER'S TRAILERS:

Free time - 24 hours

Charge - \$50 per 24 hour period or fraction thereof.

INTERMODAL EQUIPMENT:

Free time - Shall be the same as designated by the equipment lessor.

Charge - Shall be the same as designated by the equipment lessor plus a 10% handling fee for the carrier.

18. Stop Off Charge - \$70 per stop, excluding the point of origin and final destination.
19. Storage on TCW Yard - One way dray to yard plus \$5.00 per day.
20. Weighing Light and Heavy - \$70 to weigh both empty and loaded and furnish scale tickets.

OPERATIONS CIRCULAR #1

STATEMENT OF SERVICES PROVIDED (Cont'd)

21. Surcharge for Hazardous Material Loads - \$100 surcharge on each Hazardous Materials load handled.
22. Chassis fees – Carrier will charge an \$18 administrative fee per invoice for chassis fees billed to carrier by the equipment provider.
23. Surcharge for Overgross Loads - \$100 surcharge plus permits on those exceeding 80,000 lbs. gross weight. Permit costs per state as indicated on "Overweight Permits By State" chart (#24).
24. Overweight Permits by State

STATE	PERMIT COST	MAXIMUM WEIGHT	COMMENT
ALABAMA	\$55	100,000	ANNUAL AVAILABLE
ARKANSAS	\$80	90,000	NO ANNUAL AVAILABLE
FLORIDA	\$30 + .30/MILE	95,000	ANNUAL AVAILABLE
GEORGIA	\$55	100,000	ANNUAL AVAILABLE
KENTUCKY	\$70	96,000	NO ANNUAL AVAILABLE
MISSISSIPPI	\$25 + .75/MILE	95,000	ANNUAL AVAILABLE
NORTH CAROLINA	\$35	94,500	ANNUAL AVAILABLE
SOUTH CAROLINA	\$45	90,000	ANNUAL AVAILABLE
TENNESSEE	\$40 + .30/MILE	90,000	ANNUAL AVAILABLE ONE ROUTE PER PERMIT
VIRGINIA	\$30	90,000	ANNUAL AVAILABLE
LOUISIANA	\$30 + .30/MILE	95,000	ANNUAL AVAILABLE

	<u>GROSS WEIGHT</u>	<u>TANDEM WEIGHT</u>
ALABAMA	100,000 LBS	44,000 LBS
ARKANSAS	90,000 LBS	40,000 LBS
FLORIDA	95,000 LBS	44,000 LBS
GEORGIA	100,000 LBS	50,000 LBS
KENTUCKY	96,000 LBS	40,000 LBS
MISSISSIPPI	95,000 LBS	42,000 LBS
NORTH CAROLINA	94,500 LBS	50,000 LBS
SOUTH CAROLINA	90,000 LBS	40,000 LBS
TENNESSEE	90,000 LBS	40,000 LBS
VIRGINIA	90,000 LBS	44,000 LBS
LOUISIANA	95,000 LBS	40,000 LBS

OPERATIONS CIRCULAR #1

STATEMENT OF SERVICES PROVIDED (Cont'd)

25. **FUEL SURCHARGE** - Linehaul charge will be subject to a fuel surcharge as provided below. The amount of the fuel surcharge will be determined by the U.S. National Average On-highway Diesel Price as provided by the U.S. Department of Energy (D.O.E.). The current On-highway Diesel Price may be obtained by calling 1-202-586-6966 (24 hours per day) or on the Internet at http://www.eia.doe.gov/oil_gas/dslpriwk.txt. The prices will be published on our web page at www.tcwonline.com. The prices are updated Monday at 4:00 pm EST.

EXAMPLE: D.O.E. U.S. National Average On-highway Diesel Price announced on MONDAY, 1/31/00 will be used to determine the Fuel Surcharge which will be reflected on our invoices dated Tuesday, 2/1/00.

WHEN THE D.O.E. U.S. NATIONAL
AVERAGE ON-HIGHWAY DIESEL PRICE IS:

THE FUEL SURCHARGE ON
LINEHAUL WILL BE:

At Least	But Less Than	T/L	LTL
\$1.21	\$1.25	2%	1%
\$1.26	\$1.30	2.5%	1.5%
\$1.31	\$1.35	3%	2%
\$1.36	\$1.40	4%	2.5%
\$1.41	\$1.45	4.5%	3%
\$1.46	\$1.50	5%	3.5%
\$1.51	\$1.55	6%	4%
\$1.56	\$1.60	6.5%	4.5%
\$1.61	\$1.65	7%	5%
\$1.66	\$1.70	7.5%	5.5%
\$1.71	\$1.75	8%	6%
\$1.76	\$1.80	9%	6.5%
\$1.81	\$1.85	9.5%	7%
\$1.86	\$1.90	10%	7.5%
\$1.91	\$1.95	11%	8%
\$1.96	\$2.00	11.5%	8.5%
\$2.01	\$2.05	12%	9%
\$2.06	\$2.10	12.5%	9.5%
\$2.11	\$2.15	13.5%	10%
\$2.16	\$2.20	14%	10.5%
\$2.21	\$2.25	14.5%	11%
\$2.26	\$2.30	15%	11.5%
\$2.31	\$2.35	16%	12%
\$2.36	\$2.40	16.5%	12.5%
\$2.41	\$2.45	17%	13%
\$2.46	\$2.50	18%	13.5%
\$2.51	\$2.55	18.5%	14%
\$2.56	\$2.60	19%	14.5%
\$2.61	\$2.65	20%	15%
\$2.66	\$2.70	20.5%	15.5%
\$2.71	\$2.75	21%	16%
\$2.76	\$2.80	21.5%	16.5%
\$2.81	\$2.85	22%	17%
\$2.86	\$2.90	23%	17.5%
\$2.91	\$2.95	23.5%	18%
\$2.96	\$3.00	24%	18.5%
\$3.01	\$3.05	25%	19%
\$3.06	\$3.10	25.5%	19.5%
\$3.11	\$3.15	26%	20%
\$3.16	\$3.20	27%	20.5%
\$3.21	\$3.25	27.5%	21%
\$3.26	\$3.30	28%	21.5%
\$3.31	\$3.35	28.5%	22%
\$3.36	\$3.40	29%	22.5%
\$3.41	\$3.45	30%	23%
\$3.46	\$3.50	30.5%	23.5%
\$3.51	\$3.55	31%	24%
\$3.56	\$3.60	32%	24.5%

OPERATIONS CIRCULAR #1

STATEMENT OF SERVICES PROVIDED (Cont'd)

WHEN THE D.O.E. U.S. NATIONAL
AVERAGE ON-HIGHWAY DIESEL PRICE IS:

THE FUEL SURCHARGE ON
LINEHAUL WILL BE:

At Least	But Less Than	T/L	LTL
\$3.61	\$3.65	32.5%	25%
\$3.66	\$3.70	33%	25.5%
\$3.71	\$3.75	34%	26%
\$3.76	\$3.80	34.5%	26.5%
\$3.81	\$3.85	35%	27%
\$3.86	\$3.90	35.5%	27.5%
\$3.91	\$3.95	36%	28%
\$3.96	\$4.00	37%	28.5%
\$4.01	\$4.05	37.5%	29%
\$4.06	\$4.10	38%	29.5%
\$4.11	\$4.15	39%	30%
\$4.16	\$4.20	39.5%	30.5%
\$4.21	\$4.25	40%	31%
\$4.26	\$4.30	41%	31.5%
\$4.31	\$4.35	41.5%	32%
\$4.36	\$4.40	42%	32.5%
\$4.41	\$4.45	42.5%	33%
\$4.46	\$4.50	43%	33.5%
\$4.51	\$4.55	44%	34%
\$4.56	\$4.60	44.5%	34.5%
\$4.61	\$4.65	45%	35%
\$4.66	\$4.70	46%	35.5%
\$4.71	\$4.75	46.5%	36%
\$4.76	\$4.80	47%	36.5%
\$4.81	\$4.85	48%	37%
\$4.86	\$4.90	48.5%	37.5%
\$4.91	\$4.95	49%	38%
\$4.96	\$5.00	49.5%	38.5%